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existing account or create an account to get started.

STATE OF SOUTH CAROLINA DEPARTMENT OF REVENUE

INDIVIDUAL INCOME TAX REFUND TRACER

SC 3911 (Rev. 4/26/23) 3101

Before you complete this form, check your refund status at dor.sc.gov/refund. Only submit this form if your refund was issued more than 30 days ago and you have not received it. If your refund status tells you to call our office, call us at 1-844-898-8542. If you requested a direct deposit, check with your bank to be sure they did not receive the direct deposit before you submit this form. For faster results, report a missing refund on our free tax portal at MyDORWAY.dor.sc.gov. Sign in to your

Daytime phone number er ur Tax Year

Your SSN

Full name and address:

Date return filed (MM-DD-YYYY)

Amount of refund from return

Spouse's full name, if filing jointly

Spouse's SSN if filing jointly

I did not receive a tax refund	
☐ I received a tax refund, but it was:	Lost Stolen Destroyed
☐ I found an outstanding state-issued check.	neck number Must be 9 digits
 If you requested a paper check, and the check is o issue a replacement refund. 	utstanding, we will request a stop payment on the original check. We will
 If the check has been cashed, we will instruct you 	on how to proceed.
 Allow six weeks for us to process this form and issue a replacement refund, if necessary. 	
deposit is the fastest, easiest, most secure way to receive y (for US accounts only) Checking Savings	rmation to receive a direct deposit (subject to program limitations). Direct our refund.
Routing Number (RTN)	Must be 9 digits. The first two numbers of the RTN must be 01 through 32.
Bank Account Number (BAN)	1-17 digits
Sign below the same way you signed your Income Tax return. If this refund was from a joint return, both taxpayers must sign before we can begin tracing your refund.	
Your signature	Date
Spouse's signature	Date

If you receive your original refund during the time this form is being processed, call 1-844-898-8542.

Mail to: SCDOR, Tax Support, PO Box 125, Columbia, SC 29214-0400

Social Security Privacy Act Disclosure

It is mandatory that you provide your Social Security Number on this tax form if you are an individual taxpayer. 42 U.S.C. 405(c)(2)(C)(i) permits a state to use an individual's Social Security Number as means of identification in administration of any tax. SC Regulation 117-201 mandates that any person required to make a return to the SCDOR must provide identifying numbers, as prescribed, for securing proper identification. Your Social Security Number is used for identification purposes.

